

British Nuclear Fuels **ccl**

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British Nuclear Fuels Ltd. is a truly international nuclear energy business serving governments and nuclear utilities worldwide and operating within a highly focused commercial culture. With £2.26bn turnover, employing over 23,000 people in 16 countries, they are a world leader in many markets.

Safety is obviously their number one priority and it is recognised as vital that they do not lose sight of their responsibilities to the environment, their workforce and the wider community. IT Security is similarly a major concern for BNFL and it is an area that IS Director John Bullock has spent a lot of time and effort addressing.

“BNFL obviously has to have an excellent standard of IT Security, but I was concerned that our management of an incident, caused by either a breach of our security measures or merely a loss of services or infrastructure, had no formalised procedures and was not uniform across our sites.”

CCI's IT Security Consultants were selected to help with the formalisation of these Incident Management Procedures. It was felt that the use of consultants would not only avoid tying up internal resources, but that their objectivity would help to flush out the real areas of risk.



After three intensive workshops and subsequent feedback sessions a clear definition of Incident Management Processes was produced and just as importantly, group-wide buy-in to the process established.

The next phase of the project was to implement the process, preceded by wider education and training and followed, of course, by extensive testing.

According to John, “The CCL Consultants were extremely professional in their support to us at all stages of this UK-wide and multi-business project, and have delivered an excellent result within the agreed time and cost constraints.”



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